

# Morfit<sup>®</sup> Back Support

WITH E-PUMP



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USER MANUAL

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morfit<sup>®</sup>

# IMPORTANT INFORMATION

The use of any lumbar support device involves a potential risk to the user if the device is not used properly. We therefore strongly advise you to take the following steps when using Morfit back support:

Ensure that you have read and understood the advice and instructions in this user manual before using Morfit.

If, having read this manual, you have any further queries concerning the correct use of Morfit you should view our website or contact our team for advice before using Morfit.

If you have any doubt regarding your individual needs relating to Morfit or any pre-existing condition from which you are suffering, you should contact our team for advice or consult your own doctor or a suitably qualified medical practitioner prior to using or continuing to use Morfit.

# HEALTH AND SAFETY

Never set up Morfit when driving.

If using Morfit, or following any of the advice in this user manual makes your pain worse, stop immediately and contact us or consult your healthcare practitioner.

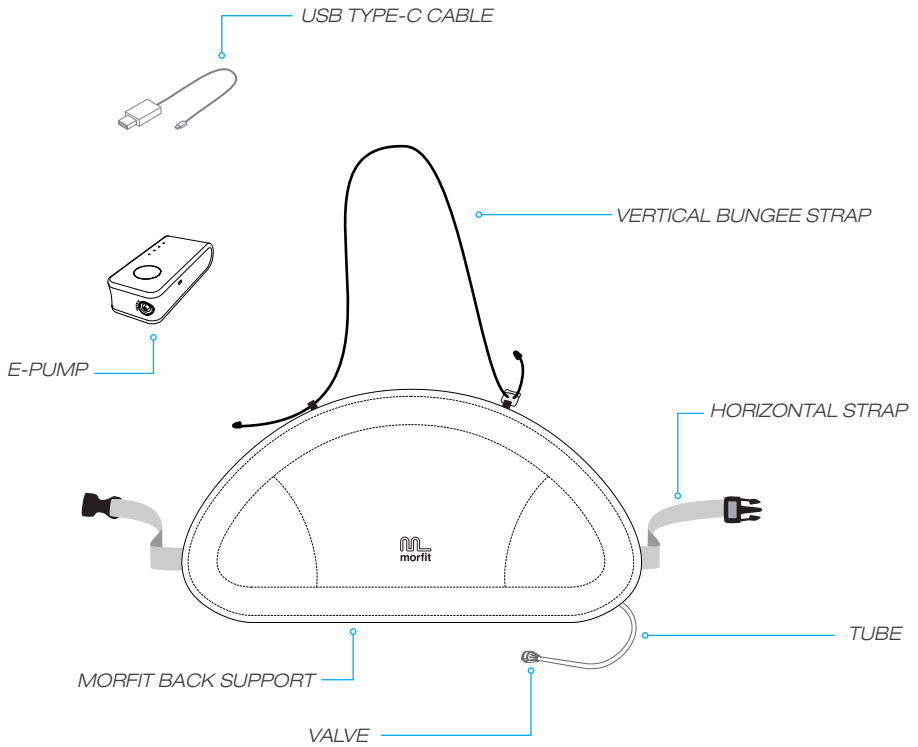
Ensure that the horizontal strap is well clear of any side airbag ports on the seat. If you are not 100% positive that the strap is well away from the airbag ports, do not use the horizontal strap.

# STORY

Back pain is different for everyone so any treatment should be different too. Morfit is effective because it is easy to set up and it takes the shape of YOUR back. Not someone else's.

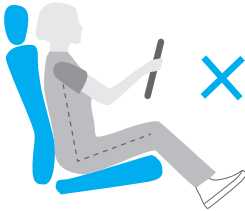
For an enjoyable drive every time, Morfit remembers your unique posture and can be reshaped as many times as you like.

# YOUR MORFIT®



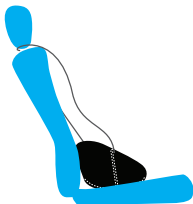
# SET UP AND USER INSTRUCTIONS

## SEAT POSITION



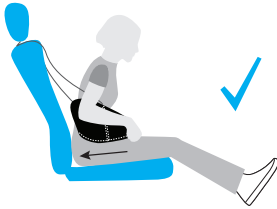
1. Recline your seat-back a notch or two from vertical. This lets the seat take some of your weight, rather than placing it all through your spine.
2. Adjust the seat forwards or backwards so that there is a slight bend in your knee when the pedals are fully depressed.
3. **Important:** if you have an existing in-built lumbar support, please deactivate it, making the lumbar support as small as possible.

## MORFIT POSITION



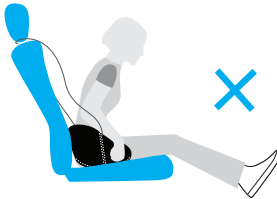
Hang bungee from back of head rest.

Make it longer than you need, as you will adjust it after shaping Morfit.



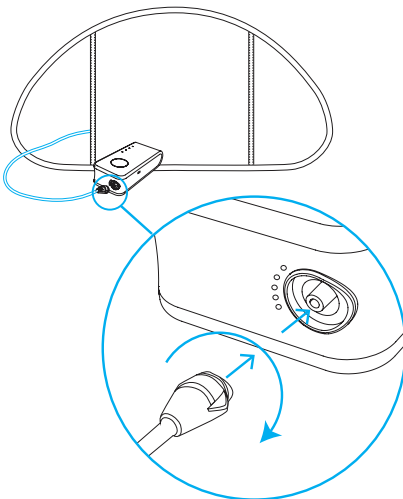
Place Morfit behind your back with the lower edge of Morfit at your belt line.

Sit in the seat with your pelvis as far back as possible.



Here, Morfit is too low.

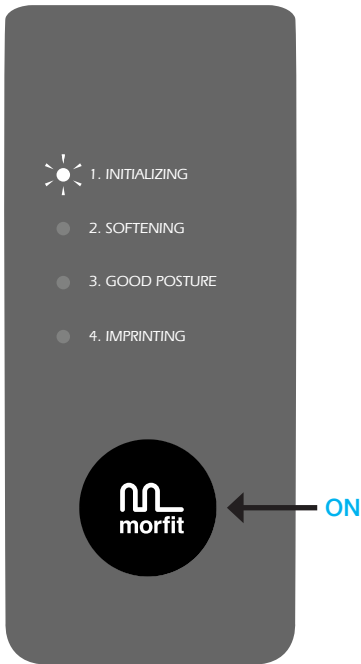
## USING THE E-PUMP TO SHAPE MORFIT



Find the tube at the back of Morfit.

Connect the tube to the e-pump.

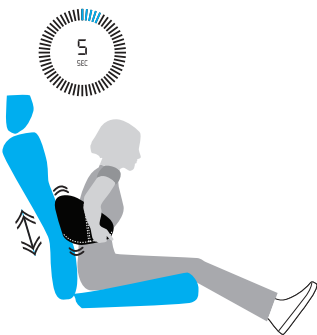
A **firm push** and **twist** of 180° is needed.



## 1. INITIALIZING

Press the ON button.

The ON button will light up and the **INITIALIZING** light will pulse.



## 2. SOFTENING

Morfit is **SOFTENING** so that it can take your shape.

Lean slightly forwards away from Morfit.

Using both hands, shake Morfit up and down for 5 seconds to distribute the filling.

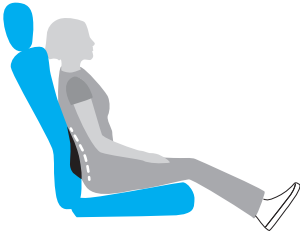


### 3. GOOD POSTURE

Sit with **GOOD POSTURE**.

Lean back and **wriggle** into Morfit.

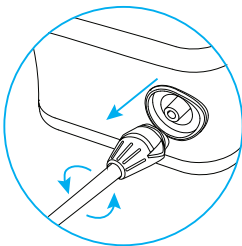
Morfit is now shaping to your back.



### 4. IMPRINTING

Hold still with good posture.

Morfit is now **IMPRINTING** your shape.



### WHEN ALL LIGHTS TURN OFF

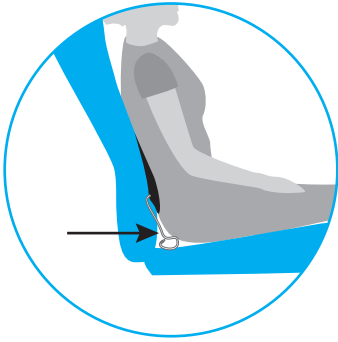
Morfit is now shaped to your back.

Detach the tube with a twist.

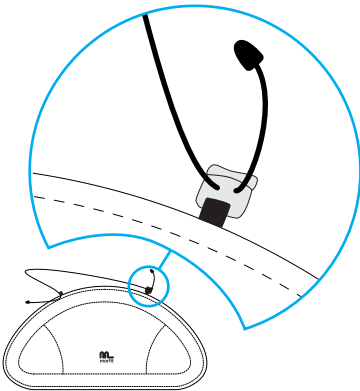
Put the e-pump away until next time.

**Note: first-time users generally run out of time before lights off. No problem - press the ON button and have another go. You will soon become an expert.**

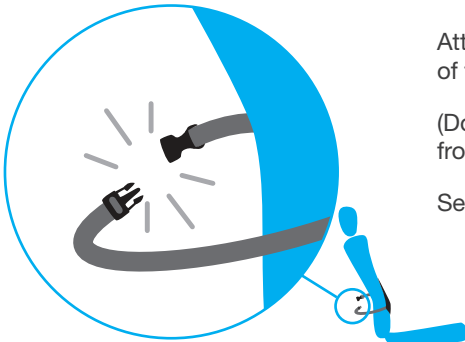
## C. AFTER SHAPING MORFIT



Store the tube behind you at the base of your seat.



Adjust the vertical bungee, so that Morfit hangs at the correct height.



Attach horizontal straps\* around the back of the seat to help keep Morfit in position.

(Don't attempt this when seated - do it from behind.)

See SAFETY WARNING\*.





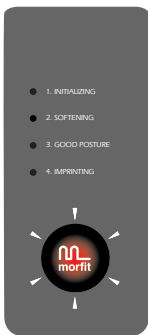
## \*SAFETY WARNING!

The horizontal straps are optional and do not improve the effectiveness of Morfit. They prevent sideways movement of Morfit when getting in and out of the vehicle.

DO NOT use Morfit's horizontal straps if they cover any airbag ports on the side of your seat.

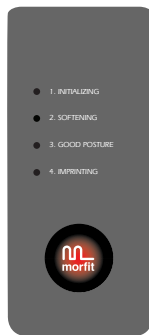
To locate your airbag ports, look for an SRS label.

## D. FURTHER PUMP OPERATION



### LOW BATTERY

When ON is pressed it will flash red and white. Time to recharge.



### EMPTY BATTERY

When ON is pressed it will glow red for 3 seconds. Recharge now.



### RECHARGING BATTERY

Plug in USB Type C cable. The ON button will pulsate white. When fully charged, the white light is continuous.



### PAUSE E-PUMP

To pause during operation press ON. Press ON again to resume. After 30 seconds on pause, the e-pump will turn off.

# GETTING THE MOST OUT OF MORFIT

## FIND THE BEST FIT

For your first 10 trips, it's a good idea to practice resetting Morfit every time you go on a drive. This will help you find just the right fit.

## CHECK THE POSITION ON EVERY TRIP

We highly recommend that you take a second to place Morfit into its exact sweet spot, as it can move a bit when you get in and out of the vehicle.

## WHEN TO RESET MORFIT

You will need to reset Morfit every few weeks. If you can feel it softening, it needs resetting.

## TRANSFERRING MORFIT BETWEEN VEHICLES

Morfit shapes and holds to fit you and your seat. Every seat is a different shape so you will need to reset Morfit when you move it to another vehicle.

## USING MORFIT IN CHAIRS

While Morfit is designed to give you support in vehicles, it can be used in any type of seat or chair. Remember to reset Morfit when you move it from one seat to another.

## IF MORFIT FEELS TOO THICK

If you have an in-built lumbar support, make sure that this is as small as possible. When Morfit is taking the shape of your back (during "3. GOOD POSTURE") wriggle in and push firmly with your back where you want Morfit to be thinner.

## IF MORFIT FEELS LUMPY OR UNEVEN

Sometimes Morfit can feel asymmetric or lumpy and will need a really good shake to work properly again. If this happens, follow the steps for the 'SOFTENING' phase (two lights), but this time give it a really good shake for a full 10 seconds.

If all else fails, remove Morfit from the seat. Holding Morfit from the top of the cover, press ON. During the SOFTENING phase (two lights) give it a good shake. Let the cycle finish, before putting it behind your back and following the normal set-up steps again.

## **WASHING THE COVER**

Remove inner through one of the pockets on the back. Hand wash only. Do not tumble dry. Wait until it's 100% dry before reassembling.

There is a plastic support sheet inside the cover. Ensure you place the inner in front of the plastic sheet, i.e. directly against the front padding. If the inner is behind the plastic sheet Morfit will not work properly.

## **LEGAL INFORMATION**

### **MEDICAL DEVICE REGISTRATION**

UKCA Class I Medical Device

CE Class I Medical Device

NZ Medical Devices Safety Authority

### **PATENT, DESIGN REGISTRATION AND TRADEMARKS**

UK Patent No. 2500146

NZ Pat. No. 590245

Aus Pat. No. 2011101735

EC Des. Reg. 001296586-0001 & 001296586-0002

Morfit™ Registered Trademark – NZ, AUS, EU, UK, USA,

### **UK AUTHORISED REPRESENTATIVE**

J. Rainford

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## WARRANTY OF CONDITION

Morfit back support is covered by a one year warranty against defective parts and workmanship.

This warranty is subject to our Terms and Conditions, which can be viewed on our website.

**WARNING:** This warranty covers defects in materials and workmanship only. It does not cover faults caused by improper use, incorrect assembly, accidents or normal wear and tear.

## RELIEF OR RETURN

If, in your opinion, Morfit back support does not reduce your driving-related back pain we will reimburse the purchase price provided you contact us within 30 days of receipt.

Returns are subject to our Terms and Conditions, which can be viewed on our website: see Refund Policy.

## CUSTOMER SUPPORT

We are very happy to answer your questions about using Morfit and to work with you to resolve any problems that arise.

Please contact us with any questions or feedback about using Morfit.

Visit our website for contact details.

